



[REDACTED]

Date
10 July 2024

[REDACTED]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/00301

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 29 January, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We apologise for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

“There was an investigation in 1997 into his [REDACTED] [REDACTED] post office in [REDACTED] where a covert camera was installed. This investigation was led by [REDACTED]. [REDACTED] was aware of both the camera and the investigation.

I would like to know who [REDACTED] was IE her role/title, whether the practise of "inviting sub post masters to a focus group" was usual practise, what legislation was used for the placement of the covert camera and what the outcome of the investigation was.”

We can confirm that Post Office doesn't hold any responsive information relating to [REDACTED] or the investigation you refer to.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40

working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy

