



[Redacted]
[Redacted]

Date
25 February 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [Redacted],

Freedom of Information Request – FOI2025/00082

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 07 February 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email, you have requested the information shown verbatim in bold below:

"SPM who are members of NFSP or Voice of the Postmaster or CWU

Dear Post Office Limited, Please can you say how many serving SPM are members of each of these bodies that represent them and consult on their behalf with the Post Office in arranged structured meetings"

We can confirm that Post Office does hold some of the information you have requested.

We can advise that the National Federation of Subpostmasters ("**NFSP**") is the only body with which Post Office will seek to discuss and consult on matters affecting operators, we do, however, talk to other groups who represent postmasters, such as the Voice of the Postmaster ("**VotP**") and the Communications Workers Union ("**CWU**").

According to the 2024/2025 NFSP Annual Plan there were 6,796 postmasters represented by the NFSP. We are unable to provide the numbers of postmasters represented by the VotP or the CWU as Post Office do not hold this information.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy