

DPD Services

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The following items (or any item similar in description or content) cannot be carried on any service.

Dangerous Goods - Explosives, flammable liquids, flammable solids and gases, lighters and refills, air bags, life jackets, poisons and toxins, corrosive substances, matches, and batteries

Hazardous goods - goods that pose a risk to staff or the environment but do not have a UN number; will be the likes of bleach, engine oil, and paint

Flammable goods

Firearms (including imitation firearms or firearm components)

Bladed products or articles

Cannabidiol products - gummies, vape liquids with CBD, chewing gum, liquid drops that go under your tongue, tablets

Tobacco products, or any products containing nicotine

Alcohol including wines, beers and spirits

Perishable food (non-ambient foods such as flowers, fresh fruit, vegetables and frozen or chilled foodstuffs, frozen water and dry ice)

Pharmaceutical products

Batteries - Lithium batteries are prohibited, as are gel and wet batteries (flooded cell car batteries) ; we do accept alkaline / nickel cadmium (NiCad) batteries which are new and unopened in their original packaging

The following items (or any item similar in description or content) cannot be carried on any service.

Biological substances

Paints, wood varnishes and enamels

Glass or any articles (or part of them) that are made of glass, porcelain, earthenware, or other similar materials

Jewellery (including watches) with a value of over £250

Liquids over 100ml

Cash or documents which can be exchanged for cash or goods or services (for example cheques, credit/debit cards, vouchers with a face value, event tickets)

Living or dead animals, fish or birds, or any living organism of any type (including trees, or flowers shipped in liquid)

Human or animal remains (including ashes)

Any goods which are destined to a PO box or BFPO address