



Date
3 September 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref: FOI2025/00356

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00477

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 5 July, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”). We previously extended this response whilst we carried out the public interest relating to section 42 of the FOIA.

In your email, you have requested the information shown verbatim in bold below:

“In your concluding remarks to the Horizon Inquiry in December 2024 no mention is made of NBIT cancellation. Are you saying it was after that date but prior to January 21st the decision was reached or the decision was made public? What date was the matter agreed at Board Level”.

We can confirm that Post Office does hold the information you have requested. In our response letter of 9 June 2025 to your previous information request, reference FOI2025/00356, we confirmed the date the decision was reached was 21 January 2025. Whilst we can confirm the matter was discussed with Board members on 7 November 2024 where a new approach to the NBIT project was agreed, the final decision was made with Government on 21 January 2025.

“(please consider this a new request) what documents do you hold that show who decided what was to be mentioned in the concluding remarks December 17th 2024 and what was to be left out?”

We hold information in scope of this query, however, section 42(1) of the FOIA exempts information in respect of which a claim to legal professional privilege could be maintained. This is a qualified exemption and therefore the public interest test has also been considered.

Post Office is satisfied that the public interest in maintaining the exemption by withholding the privileged information outweighs the public interest in disclosing it. In reaching this conclusion Post Office has considered a variety of factors for and against disclosure, including the public interest in transparency. Against these factors Post Office notes, in particular, the strong inherent public interest in preserving legal privilege which it considers, in all the circumstances, outweighs the public interest in disclosure.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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