

Case Reference	Case Title	Wording of Request	Response Date	Outcome
EIR2025/00581	EIR - Performance KPI's	I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below. environmental (energy consumption and carbon emissions) reporting: https://www.find-tender.service.gov.uk/Notice/029424-2025 The details we require are: Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages What are the contractual performance KPI's for this contract?	05/09/2025	Granted in full
FOI2025/00477	FOI - NBIT Cancellation Details	In your concluding remarks to the Horizon Inquiry in December 2024 no mention is made of NBIT cancellation. Are you saying it was after that date but prior to January 21st the decision was reached or the decision was made public? What date was the matter agreed at Board Level and (please consider this a new request) what documents do you hold that show who decided what was to be mentioned in the concluding remarks December 17 th 2024 and what was to be left out?	03/09/2025	Refused in part - S. 42
FOI2025/00487	FOI - Queries Regarding Losses and Gains Since 2012	-How many losses/gains have been declared by Postmasters since 2012? -What is the aggregated total figure of the losses and separately gains for this period? -How much has been recovered by the Post Office? -How much has been written off by the Post Office? -Is the Post Office claiming this money back from Fujitsu? -How has the Post Office written off any losses? -What is the policy for declaring branch discrepancies?	09/09/2025	Granted in full
FOI2025/00518	FOI - Breakdown of Costs Attributed to HSF Sept 2014 - March 2025	Please could I request a breakdown of the total costs attributed to Herbert Smith Freehills for the period Sept 2014 to March 2025 - £188 Million. As follows: 1. Involvement in the Bates vs POL GLO Case including negotiating the Settlement Deed 2. Setting up the HSS Scheme 3. Setting up the OCS Scheme 4. Administering the HSS & OCS Schemes. 5. Representing POL at the Public Inquiry 6. Assisting POL Executive and other Inquiry Witnesses with Statements. etc. 6. Any other cost centre Please also be kind enough to confirm if the £15 Million contract awarded in Oct 2024 to handover to Pinsent Masons/others is included in the £24,526,000 for the f/y 2024/25.	10/09/2025	Granted in full

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00539	FOI - Workplace Investigations 2022-2025	Under the Freedom of Information Act 2000, I request information on your department's use of external or independent investigators for internal workplace matters involving staff, including grievances, disciplinaries, and bullying/harassment complaints. Please exclude any investigations carried out by internal HR or line managers, and focus only on cases where an external party was engaged. For clarity, the financial year runs from 1 April to 31 March. Please provide details for each *individual investigation* carried out in: - 2022/23 - 2023/24 - 2024/25 For each case, please state: 1. Financial year 2. Cost paid to the investigator (£) 3. Number of hours charged (if available) 4. Type of investigator: - Independent freelancer - Specialist workplace investigation firm - Employers' organisation (e.g. ACAS) - Private solicitor/law firm - Other (please specify)	02/09/2025	Granted in full
FOI2025/00543	FOI - Breakdown of Discretionary CEO Bonuses since 2019	[Previous Request: As advised, please provide a list of discretionary "CEO" bonuses authorised and awarded by Nick Read and given to members of staff at POL since 2019.] You have not included any information on your response. Please provide a breakdown of the payments made.	02/09/2025	Refused in full - S. 40, S. 43
FOI2025/00545	FOI - Dates of Board Meetings Nov, Dec 2024 & Jan 2025	Thanks for a reply, in the meantime can you give the dates of Board meetings held in November, December 2024 and January 2025? Thanks	02/09/2025	Granted in full
FOI2025/00549	FOI - 2023/24 ARA Section 16 - Provisions - Losses	In the 2023/24 Annual Report & Accounts under 'Section 16 - Provisions' the following Statement is made: "The branch losses provision of £19 million (2023: £6 million) is management's best estimate of unidentified losses across the branch network, as is common business practice for any retailer. The increase from 2023 is due to a renewed approach to the provision for network losses. The provision is subject to estimation uncertainty, see the other areas of judgement and accounting estimates section in note 1 for further details." Please provide recorded documentation that you hold that gives a breakdown of the £19 Million and also provides an explanation/clarification of what the 'renewed approach to the provision for Network losses' actually is and how it differs from what went before.	04/09/2025	Information not held

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00579	FOI - Postmaster Contracts	In a FOI request (your ref FOI2024/01420), you responded that you had "As of 1st April 2024 there were 6642 separate contract holders for the beginning of the financial year 2024-2025". What proportion of these 6642 are held electronically vs physically? How are the electronic ones stored? i.e. in PDF, database, Word Can Postmasters access their own electronic contract? Is there a process by which a Postmaster can request access to their contract? How are revisions to these contracts communicated to the relevant Postmasters? Is the Post Office looking to move all of their physical contracts to electronic format? If so, when will this take place?	12/09/2025	Granted in full
FOI2025/00580	FOI - Citizen Engagement Platform	The information that we require, under the Freedom of Information Act, is as follows: 1) Do you use a Citizen Engagement platform? 2) If so, what tools do you use? 3) How much do you spend annually on a Citizen Engagement tool? 4) Which month & year does your contract with your supplier end? A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective. These platforms can be used by governments, cities, or organisations to: Collect feedback on policies, services, or community issues Conduct surveys and polls Enable reporting of local issues, like potholes or graffiti Share updates, news, and documents with the public Encourage participatory budgeting or co-creation of solutions Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace They can play a major role in increasing transparency, accountability, and trust in public decision-making.	03/09/2025	Granted in full
FOI2025/00585	FOI - Total Number of Anti-Social Behaviour Incidents at Scottish Post Offices	Please provide the total number of incident of anti-social behaviour at Post Offices in Scotland, broken down into a table to reflect every financial year from 2021-22 to date.	09/09/2025	Granted in full
FOI2025/00599	FOI - List of Sub Post Offices in Scotland	I would like to request a list/register of sub post offices in Scotland.	11/09/2025	Granted in full

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00608	FOI - When did Speenhamland PO permanently close?	Have you checked when Horizon was switched off at Speenhamland Post Office?	19/09/2025	Granted in full
FOI2025/00613	FOI - Voice of the Postmasters Committee Payments	Can you share what payments have been made to Voice of the Postmaster Committee members for attending meetings with Post Office? This could be in relation to but not limited to Consultative Council, Postmaster Panel or other meetings in Wood Street or at Chesterfield etc, including out-of-office payments and all other expenses, such as travel etc. For ease and to reduce cost for searching, we require information covering the 1st of April 2023 to 30th of July 2025. For clarity, the Voice of the Postmaster Committee according to their website is - Chair - Vice Chair - Vice Chair (Scotland) - Secretary - Treasurer - Communication Officer - Committee Member - Committee Member - Committee Member	24/09/2025	Refused in full - S. 40
FOI2025/00625	FOI - Number of limited companies receiving HSS payments in pay bands 100k – 1m+	* Please provide me with the number of limited companies who have received and accepted a payment following the Horizon Shortfall Scheme * Please provide me with a table of awards paid in the following categories (for clarity 'K' is a thousand and 'M' is a million): * Less than £100k * £100k - £199K * £200k - £299K * £300K - £399K * £400K - £499K * £500k - £599K * 600K - £699K * £700K - £799K * £800K - £899K * £900K - £999K * Above £1M	30/09/2025	Refused in part - S. 40

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00638	FOI - Meta Request	I am making a meta request in relation to FOI request number IR2025/00453. ICO guidance on this can be found here: https://ico.org.uk/for-organisations/foi/freedom-of-information-and-environmental-information-regulations/requests-about-previous-information-requests-meta-requests/ I seek all correspondence, including any attached documents, related to that FOI. I also request that you disclose the steps taken to rectify the two complaints in Attachments 1-3 of the original email. This should have been disclosed months ago, but you have wilfully neglected your statutory duties. To be clear, I expect to receive all internal correspondence related to FOI2025/00315 (the original FOI) and IR2025/00453 (the IR).	25/09/2025	Granted in full
FOI2025/00641	FOI - Call Off Contracts	I would like to make a freedom of information request. I am doing a research project investigating call-off contracts in the public sector. I have identified six potential call-off contracts awarded by POST OFFICE LIMITED, but I can't find details of the framework agreements they were awarded from. I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreements or DPS agreements used here. If there is any further info which you think would help me locate the framework agreements (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this. Please note that I have identified these contracts as possible call-off contracts, so some of them might not be. Some could be, for instance, procured directly (without being called off from a framework agreement), or could be themselves notices of the establishment of a framework agreement. Therefore I would kindly ask you to specify in these incidences what kind of procurement was used in the "Title of framework used" column. I have provided the title, description, the publication date, and procedure type used to award each potential call-off, as well as a URL link to the call-off in question and a unique reference ID for each potential call-off. Please let me know if there is anything else you need to complete the request.	09/09/2025	Granted in full