



[REDACTED]

Date
18 December 2025

[REDACTED]

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00802

We are writing in response to your email received by Post Office Limited ("Post Office") on 03 November 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 ("FOIA"). We previously extended the deadline of this case on 02 December 2025, in order to consider the public interest for section 43(2) of the FOIA, relating to Commercial Interests.

In your email, you have requested the information shown verbatim in bold below:

"Please send me a complete list of the Post Offices and/or sub-Post Offices in East Sussex , in particular offices in Brighton which operated using the Capture system between 1990 and the introduction of the Horizon system in 1999."

We can confirm that Post Office does not hold a definitive list of branches within the East Sussex and/or Brighton area that operated the Capture IT system throughout the period of 1990-1999.

However, under our section 16 duty to provide advice and assistance, we can confirm that we have located one spreadsheet from circa 1999 that refers to Post Office branches in the East Sussex / Brighton area (among other areas) and the Capture IT system. We have extracted the relevant parts of this document, and this can be found in the attached document titled, "FOI2025_00802 – List of Brighton & East Sussex Branches Circa 1999.pdf".

It is important to note that Post Office does not know the origin of the spreadsheet, nor the reason for its creation or purpose. We also cannot be certain of the accuracy of the information contained within the spreadsheet, nor the meaning of the entries “0” and “1” in the column titled “CAPTURE”.

You may find this independent report on behalf of the Department for Business Trade (“DBT”) helpful: <https://www.gov.uk/government/publications/report-of-the-independent-investigation-into-capture-accounting-software>, as it was sought to determine whether Postmasters faced a detriment due to the Capture system. DBT is also managing the Capture Redress Scheme, details of the scheme and the application process can be found here: <https://www.gov.uk/guidance/apply-to-the-capture-redress-scheme>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy