



[REDACTED]

Date
07 May 2024

[REDACTED]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED]

Freedom of Information Request – FOI2024/00581

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 11 April, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

“Before 2006, the Post Office had large branch offices which it managed and over which it had oversight. [REDACTED] in one in Willesden High Road London during the 1970s. Please confirm whether or not the Fujitsu Horizon computer accounting system was used in any or all of those branch offices during any period up to that date.”

We can confirm that Post Office rolled out the Horizon IT system to all branches from 1999.

Please see the below link showing the timeline of key event relevant to Horizon IT inquiry:

<https://corporate.postoffice.co.uk/en/horizon-scandal-pages/context/>

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy