



[REDACTED]

Date
3 December 2024

[REDACTED]

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01448

We are writing in response to your email received by Post Office Limited (“Post Office”) on 4 November 2024, which has been dealt with under the terms of the Freedom of Information Act 2000 (“FOIA”).

In your emails, you have requested the following shown verbatim in bold with our answers in turn below. Please note, we have considered “offer” and “acceptance” in the context of full and final agreements. The following statistics for Questions 1, 2 & 3 therefore relate to the 62 fully settled overturned convictions claims and do not include Interim payments or partial settlements (such as agreements on Non-Pecuniary claims/offers or individual Pecuniary Heads of Loss) in the aggregate statistics. This information is correct as of 27 November 2024 and is subject to change.

- 1. “The total, average and range of the time between an offer being made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overturned Convictions Scheme, and an offer being accepted. Please include the shortest and longest time frame in days and the average number of days in medium and/or mean.”**

Mean - 31 calendar days

Median - 12 calendar days

Minimum - 1 calendar days

Max - 196 calendar days

Total – 1,917 calendar days

Range – 195 calendar days

- 2. “The total, average and range of the amount (in £) of first offers made to claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overtured Convictions Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean.”**

Please note, these include first full and final offers that were made before the implementation of the minimum £600,000 fixed sum.

Mean - £637,158.20

Median - £600,000.00

Total - £39,503,808.42

The minimum, maximum and range figures are being withheld under section 40 of the FOIA as this information constitutes personal data, for further details on why this exemption applies please see below.

- 3. “The total, average and range of the amount (in £) of offers accepted by claimants, subpostmasters wrongly convicted as part of the Horizon scandal, to the Post Office run-Overtured Convictions Scheme. Please include the lowest and highest amount in pounds sterling and the average amount in medium and/or mean.”**

Minimum - £600,000.00

Mean - £666,625.21

Median - £600,000.00

Total - £41,330,763.13

The maximum and ranges figures are being withheld under section 40 of the FOIA as this information constitutes personal data, for further details on why this exemption applies please see below.

- 4. “The total number of claims to the Post Office run-Overtured Convictions Scheme, including how many claims have been accepted and how many are ongoing (still being negotiated).”**

Claim Total - 111

Full and Final Claims Received (including fixed sum offer claims) - 76

Fully particularised claims (including fixed sum offer claims) - 72

Offers made - 68

Offers accepted – 62

As above, Post Office has determined that elements of the information you have requested should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data as it may result in claimants being able to identify themselves or be identifiable to others.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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