



Date
28 November 2025

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00846

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 10 November 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

We can confirm that Post Office does hold the information you have requested. We have responded to each of your questions in the body of your request below.

1. The number of staff currently employed within the Post Office's Equality, Diversity and Inclusion (EDI) team, including both full-time and part-time staff.

Since there are fewer than five staff employed in this team, we have decided that the information should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. Please see our response to your final question for full details of why this exemption is engaged.

2. The total expenditure on the EDI team for the most recent financial year for which data is available.

Please include:

- * Total salary costs (including employer on-costs).**
- * Any additional operational or programme budget allocated to the team.**

We are withholding the total salary costs under sections 40(2) and 40(3A). Please see our response to your final question for full details for why this exemption is engaged.

Additional operational or programme budget allocated to the team for the most recent financial year available (2024/25) was £50,112.

If possible, please also provide:

*** Job titles or functional roles within the team (no personal identifying information is required).**

Since there are fewer than five staff employed in this team, we have decided that the information should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to other persons. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation ("GDPR").

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because where there are fewer than five individuals in any team, there is a possibility of these individuals being identified.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire SK9 5AF

0303 123 1113

www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team

information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy